

## Environment

The Go-Ahead Group recognises that our activities as a public transport provider may cause an adverse impact on the environment. We take all reasonable measures to:

- Safeguard our shared environment for both present and future generations
- Minimise the adverse environmental impacts caused by our activities
- Ensure continuous improvement in our environmental performance
- Comply with all applicable statutory duties and regulatory requirements

We are committed to tackling the environmental impacts caused by our activities by:

- Mitigating our contribution to climate change
- Reducing air pollution from exhaust emissions through new vehicle purchasing specifications and maintenance regimes as well as operational and technical solutions.
- Identifying sources of air, water and land pollution, and taking appropriate measures to reduce or prevent them
- Identifying the most environmentally sensitive natural resources, including electricity, gas, fuel and water, considering the purchasing process for these materials
- Keeping nuisance, particularly noise, to a minimum, and ensuring complaints are answered quickly and sympathetically, within operational constraints

Go-Ahead determines environmental objectives, establish our baseline performance, set performance improvement targets and monitor our progress.

The Managing Directors of our operating companies are responsible for setting environment policies in line with Group's policy, whilst considering their individual company's circumstances and priorities. They are also responsible for establishing and implementing action plans to achieve the Group's objectives and targets.

Employees are provided with information and training to help them to contribute towards achieving these objectives and targets. Employees and their representatives are able to raise concerns about environmental matters.

Policies, objectives and performance are monitored and reviewed annually and will be updated in the event of legislative, organisational or operational changes. We will produce internal audits at appropriate intervals to ensure compliance.

The Group publishes an independently audited Corporate Social Responsibility Report per year. This provides a transparent account of the environmental performance of the Group against its objectives and performance improvement targets.

This Environment Policy compliments and reinforces other Group policies and procedures, notably the Group Energy and Carbon Policy and the Procurement Policy. This Policy is reviewed annually and applies to all Group operating companies.