

Code of conduct

All employees and representatives of The Go-Ahead Group plc and its subsidiary operating companies are required to comply with the Group's code of conduct. This encompasses a range of policies and procedures ensuring the good reputation of the Group and each operating company is maintained and protected. We monitor adherence to these policies and procedures and are also committed to complying with all relevant UK laws and regulations, or in the territory in which we operate.

Everyone is expected to demonstrate a high standard of integrity, responsibility and professional conduct in their dealings with customers, suppliers, competitors, fellow colleagues and other stakeholders.

The Group is committed to working with third parties whose business ethics and behaviours are consistent with our own code of conduct.

Our mission

To be the UK's leading provider of high quality, innovative, customer focused passenger transport, delivering the local needs of passengers and communities.

Our customer focused values

- Work hard to provide a quality service
- Understand our customers' needs
- Innovate to provide the best customer experience
- Work in partnership with local communities

Our people focused values

- Work together as a team
- Listen respect and support each other
- Work hard to be the best we can be
- Share what works
- Celebrate success