



Fleet Quality Assurance Manager - Engineering

Permanent

Matthew Parker Street (London)

Job Purpose:

The Fleet Quality Assurance Manager plays a crucial role in overseeing and implementing quality assurance processes, contributing to the overall excellence of our fleet operations. This position involves implementing and managing reliability programs, analysing data to identify trends, and collaborating with maintenance teams to enhance the overall efficiency and dependability of our fleet operations

Key Accountabilities:

Quality Assurance Oversight:

- - Work with the Head of Transformation and team to develop and implement quality assurance protocols for maintenance, repairs, and inspections of the fleet.
- - Regularly review and update quality control procedures to align with the G-Ahead Way as well as industry standards and regulatory requirements.

Performance Monitoring:

- - Establish key performance indicators (KPIs) for fleet operations and conduct regular assessments to identify areas for improvement.
- - Analyze performance data to make informed recommendations for enhancing operational efficiency and effectiveness.
- - Identify opportunities for continuous improvement in fleet reliability and implement best practices.

Compliance Management:

- - Ensure compliance with relevant safety regulations and industry standards.
- - Collaborate with regulatory bodies to stay abreast of any changes in compliance requirements.

Vendor, Supplier and Asset Management:

- - Liaise with vendors and suppliers to ensure the quality and reliability of spare parts and components.
- - Evaluate and select reliable suppliers for critical components.

Audit and Inspection Coordination:

- - Coordinate internal and external audits to assess the adherence to quality and safety standards.
- - Develop action plans based on audit findings to address any identified gaps or areas of improvement.

Training and Development:

- - Conduct training sessions for fleet maintenance staff to enhance their understanding of quality assurance processes and safety protocols.

- - Facilitate continuous learning opportunities to keep the team updated on The Go-Ahead Way, utilising industry best practices.

Knowledge & Experience:

- Certification in Quality Assurance or a related discipline is highly desirable.
- Proven experience in a quality assurance role within the transportation industry and familiarity with bus/public transport operations would be advantageous
- Strong analytical and problem-solving skills.
- Proficient in using data analysis tools and software.
- Excellent communication and interpersonal skills for effective collaboration with internal teams and regulatory bodies.
- In-depth knowledge of quality management systems and industry standards.
- Ability to influence and motivate indirect teams to achieve high-quality standards.
- Proactive approach to identifying and addressing potential issues.
- Ability to adapt to changes in regulations and industry practices.
- Proactive approach to stay updated on emerging trends in quality assurance within the transportation sector.

To apply for this exciting opportunity to work in a growing team, please send a short covering letter and an up to date CV to engineeringvacancies@go-ahead.com

The closing date for this role is on Friday 19 April 2024